Financial Policy

Time of Payment

Payment is expected at the time of service, to reduce administrative costs and keep our fees as low as possible. We accept cash, check, Visa/MasterCard, AMEX, and Discover. We offer special financing through CareCredit, up to 6 months interest free, for those who need to extend payment options. Please note, all special payment arrangements must be finalized prior to treatment.

Insurance

We are not a provider for, and do not contract with any insurance company. As a courtesy to our patients, we will process and submit insurance claims and pre-authorizations. Payment is collected at the time of service, then we will submit your claim to your insurance and they will reimburse you directly. Please understand that the financial obligation for dental treatment is between you and our office; your insurance is a contract between you, your employer and the insurance company. We are not a part of that contract. We will assist you in any way that we can by filing your claims and working to obtain your maximum available benefits, however, it is your obligation to familiarize yourself with your insurance coverage as benefits vary and not all services are covered in all contracts.

Minor Patients

The person who accompanies a minor to an appointment and/or requests treatment for a minor agrees to be responsible for payment of the treatment rendered.

Failed/Canceled Appointments

We reserve the right to charge for appointments canceled or broken without two business days' notice.

Multiple Failed/Short Notice cancellations will be charged a non-refundable deposit when scheduling future visits. This deposit (\$50/hygiene, \$100/doctor visit) will be applied to treatment when the appointment is kept.

In the event of an overdue balance, there will be a 1% monthly interest fee. For fees over \$1,200, please inquire about an extended payment plan.

Thank you for familiarizing yourself with our Financial Policy. Please let us know if you have any questions or concerns.